



SENT BY EMAIL

Québec City, May 2, 2023

TO PRESIDENTS AND CEOS OF PUBLIC HEALTH AND SOCIAL SERVICES INSTITUTIONS

TO DIRECTORS OF PROFESSIONAL SERVICES AT PUBLIC HEALTH AND SOCIAL SERVICES INSTITUTIONS

**Subject: Human tissue supply in Québec – Progress on the rollout of Héma-Québec’s sole distributor mandate**

To whom it may concern:

Since receiving its mandate from the Ministère de la Santé et des Services sociaux, Héma-Québec has been actively preparing to take on full responsibility for the supply of human tissue to Québec’s health and social services network (HSSN) as of fall 2024. The purpose of this letter is to inform you of how the rollout of the mandate is progressing and what the next steps will be.

On May 1, the Ministère de la Santé et des Services sociaux sent its first letter to all other human tissue suppliers for the HSSN to inform them of the sole supplier mandate granted to Héma-Québec starting in fall 2024. Attached, you will find a copy of the letter from the assistant deputy minister and the list of requirements.

Héma-Québec’s next step will be to develop the procurement strategy that will be rolled out to ensure that Québec’s health care institutions’ needs for human tissue products are fully covered by including other suppliers.

We would like to remind you that until Héma-Québec takes over all human tissue supply for the HSSN in fall 2024, you must maintain your contracts with your current suppliers and distributors until they expire. For contracts expiring after October 1, 2024, you must contact Héma-Québec before signing any new contracts. The same is true for extending existing contracts with your suppliers.

Kindly pass along this information to the staff at your institution who deal with suppliers.

If you have any questions, please contact the Héma-Québec team at [tissushumains@hema-quebec.qc.ca](mailto:tissushumains@hema-quebec.qc.ca).

Please be assured that as a strategic partner of the HSSN, Héma-Québec is committed to going above and beyond for our shared mission of providing Quebecers with high-quality human tissue.

Sincerely,



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Vice President  
Medical Affairs and Innovation  
Héma-Québec



Christine Ouimet, P. Eng., M.B.A.  
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Encl. 1

c.c. Dominique Savoie, MSSS  
Assistant CEOs of public health and social services institutions