



SENT BY EMAIL

Québec City, March 19, 2024

TO PRESIDENTS AND CEOS OF PUBLIC HEALTH AND SOCIAL SERVICES  
INSTITUTIONS

TO DIRECTORS OF PROFESSIONAL SERVICES AT PUBLIC HEALTH AND SOCIAL  
SERVICES INSTITUTIONS

TO PROCUREMENT MANAGERS AT PUBLIC HEALTH AND SOCIAL SERVICES  
INSTITUTIONS

**Communication to be cascaded**

TO BUYERS AND/OR PROCUREMENT OFFICERS OF PUBLIC HEALTH AND SOCIAL  
SERVICES INSTITUTIONS

TO SURGEONS WHO USE HUMAN TISSUE PRODUCTS FROM HÉMA-QUÉBEC  
OPERATING SUITE STAFF MEMBERS

**Subject: Human tissue supply – Héma-Québec is issuing calls for tenders**

Dear customers,

This message is to inform you that Héma-Québec plans to issue two (2) calls for tenders over the next few weeks in preparation for fall 2024, when its mandate as the sole human tissue distributor for hospitals in Québec comes into effect.

These calls for tenders are of critical importance to ensuring that your health care institutions continue to receive an uninterrupted supply of high-quality human tissue.

Here are a few key takeaways:

- **Calls for tenders:** The calls for tenders will be officially issued in late March 2024 and into April 2024. They will be structured to meet the specific needs

of Québec's health care institutions and to uphold the highest quality and safety standards.

- **Supplier requests for information:** Please do not answer any requests for information from suppliers asking about the calls for tenders. You should forward any direct contact from suppliers to Héma-Québec.
- **Preferred method of communication:** If you have any questions or requests for information about the calls for tenders, please email Héma-Québec at [soumissions@hema-quebec.qc.ca](mailto:soumissions@hema-quebec.qc.ca)
- Our dedicated team will happily get back to you at the earliest possible opportunity.

Thank you for your cooperation and understanding about this important step forward for Québec's public health. Together, we're working to optimize the human tissue supply on behalf of patients across Québec.

If you would like to receive more information not related to calls for tenders, feel free to contact us at our centralized email address, [tissushumains@hema-quebec.qc.ca](mailto:tissushumains@hema-quebec.qc.ca), which will put you in direct contact with the managers of our human tissue team.

Sincerely,



**Amaury Doger de Speville**

Director of Acquisition Strategy, Human Tissue  
Héma-Québec

cc. Chan-Hoa Ly, Director, Procurement and Purchasing – Héma-Québec