

HUMAN TISSUE CUSTOMER SERVICE HOURS

LABOR DAY

August 15, 2025

**TO PROCUREMENT MANAGERS
TO NURSING STAFF AND OPERATING SUITE STAFF MEMBERS
TO BUYERS AND/OR PROCUREMENT OFFICERS**

Greetings,

We would like to inform you that Héma-Québec's human tissue team customer service staff will be reduced due to the Labor Day holiday (September 1, 2025).

Human Tissue order

- If you place your order **before August 26 before 3 p.m.** you will receive it by August 29 at the latest.
- If you place your order **after August 26 before 3 p.m.** delivery may be made after September 3.

Best regards,
The Héma-Québec Human Tissue Customer Service Team

Original signed by:

Claudie-Ann Michaud Tremblay, Supervisor, Customer Service – Human Tissue

c. c. Marie-France Champigny, Head of Human Tissue Processing