

**HUMAN TISSUE CUSTOMER SERVICE HOURS
THANKSGIVING
09-26-2025**

**TO PROCUREMENT MANAGERS
TO NURSING STAFF AND OPERATING SUITE STAFF MEMBERS
TO BUYERS AND/OR PROCUREMENT OFFICERS**

Greetings,

We would like to inform you that Héma-Québec's human tissue team customer service staff will be reduced due to the Thanksgiving holiday (October 13, 2025).

Human Tissue order

- If you place your order **before October 7 before 3 p.m.** you will receive it by October 10 at the latest.
- If you place your order **after October 7 before 3 p.m.** delivery may be made after October 15.

Best regards,
The Héma-Québec Human Tissue Customer Service Team

Original signed by:

Claudie-Ann Michaud Tremblay, Supervisor, Customer Service – Human Tissue

c. c. Marie-France Champigny, Head of Human Tissue Processing