

**HUMAN TISSUE CUSTOMER SERVICE HOURS
SAINT-JEAN BAPTISTE AND CANADA DAY
June 1, 2026**

**TO PROCUREMENT MANAGERS
TO NURSING STAFF AND OPERATING SUITE STAFF MEMBERS
TO BUYERS AND/OR PROCUREMENT OFFICERS**

Greetings,

We would like to inform you that Héma-Québec's human tissue team customer service staff will be closed due to the Saint-Jean Baptiste Day (June 24, 2026) and Canada Day (July 1, 2026).

Human Tissue order :

- If you place your order **before June 23 before 3 p.m.** you will receive it by June 26 at the latest.
- If you place your order **after June 23 before 3 p.m.** delivery may be made after July 3.

Best regards,
The Héma-Québec Human Tissue Customer Service Team

Original signed by:

Geneviève Baril, Supervisor, Customer Service – Human Tissue

c. c. Marie-France Champigny, Head of Human Tissue Processing